List of Objective and Subjective Data/Data Sources...

IN ORDER TO EFFECTIVELY EVALUATE THE EFFECTIVENESS AND UTILITY OF THE DEMONSTRATION PROJECT INTERVENTIONS SUBJECTIVE AND OBJECTIVE DATA MUST BE PERIODICALLY COLLECTED AND ANALYZED

• The following tables list the objective and subjective data/data sources that can be collected to evaluate the effectiveness of each DOC Demonstration Project intervention.

Table 1. Increased Quality Of New Hires

OBJECTIVE DATA	SUBJECTIVE DATA
Agency Based Staffing	
Recruiting sources used	Focus group data
Average speed of hire	Employee/Supervisor survey data
Number and proportion of acceptances	Interviews with hiring officials
Interview dates	Exit interviews
Hire dates	
Direct Examination	
Recruiting sources used	Focus group data
Speed of hire	Employee/supervisor survey data
Number and proportion of acceptances	Interviews with hiring officials
Interview dates	
Hire dates	
Number of times Direct Examination is used	

Table 1. Increased Quality Of New Hires (continued)

OBJECTIVE DATA	SUBJECTIVE DATA
Broad Band Classification System & Flexible Entry Salaries	
Number and proportion of acceptances	Focus group data
Performance appraisal data	Employee/supervisor survey data
Organizational and departmental budget/labor cost data	New hire survey data
Data on qualifications (e.g. experience, degree, etc.)	
More Flexible Paid Advertising	
Records on advertising sources	Focus group data
	Interviews with managers
	New hire survey (where did you learn about position?)
3 Year Probationary Period For Scientists And Engineers	
Performance appraisal data for engineers	Focus group data
Probation period data	Supervisor interviews
Automated history file data	
HRM office records	
Local Authority For Recruitment Payments	
Performance appraisal data for those given recruitment payments	Interviews with hiring officials
Budget/labor/payroll cost data on recruitment payments	Focus group data
Data on qualifications (e.g. experience, degree, etc.)	Supervisor interviews

Table 2. Increased Retention Of Good Performers

OBJECTIVE DATA	SUBJECTIVE DATA
Broad Band Classification System	
Budget/labor/payroll data (linked to performance data)	Employee interviews to determine competitiveness of pay
Performance appraisal data	Manager interviews to determine flexibility of broad banding
Turnover data	Focus groups
Benchmarking data	
Performance Based Pay Increases	
Performance appraisal data	Focus groups
Amount of time to process pay for performance raises	Interviews with hiring officials
Turnover data for good performers	
Automated history file data	
Bonuses	
Turnover data	Supervisor/employee survey
Cost of bonuses	Focus groups
Distribution rate of bonuses	
Performance appraisal data linked to bonuses	

Table 2. Increased Retention Of Good Performers (continued)

OBJECTIVE DATA	SUBJECTIVE DATA
Local Authority For Retention Payments	
Budget/Labor/Payroll data on retention payments	Interviews with managers/hiring officials (to determine flexibility, utility, and retention)
Turnover data	Focus groups
Frequency of retention payments	Exit interviews
Supervisory Performance Pay	
Performance appraisal data of supervisors	Focus groups
Budget/Labor/payroll data for supervisors linked to performance	Interviews with supervisors
Turnover data	Survey of supervisors
Benchmarking data	
More Flexible Pay Increase Upon Promotion	
Turnover data	Employee/Supervisor survey to determine competitiveness of pay increases
Promotion data	Focus groups
Budget/labor/payroll data linked to promotion	
Performance appraisal data	
Benchmarking data	

Table 3. Improved Individual and/or Organizational Performance

OBJECTIVE DATA	SUBJECTIVE DATA
Two Level 100 Point Peer Group Performance Appraisal System	
Performance appraisal data and technology for all groups	Interviews with supervisors/hiring officials
	Focus groups
	Employee/supervisor surveys
Pay Increases Linked To Performance	
Performance appraisal data	Employee/supervisor surveys
Budget/labor/payroll data linked to performance	Focus groups
Supervisory Performance Pay	
Budget/labor/payroll data linked to performance	Management interviews
Performance appraisal data	Supervisor surveys
Bonuses Linked To Performance	
Budget/labor/payroll data linked to performance	Employee/supervisor surveys
Performance appraisal data	Focus groups
Hiring Interventions (Listed Above)	
Performance appraisal data	Interviews with hiring officials
Recruiting sources used	Focus groups
Budget/labor/payroll cost data on recruitment payments	
Data on qualifications (e.g. experience, degree, etc.)	
Retention Interventions	
Budget/labor/payroll cost data on retention payments	Interviews with hiring officials
Performance appraisal data	Focus groups
Turnover data for good performers	

 Table 4. More Effective Human Resource Management

OBJECTIVE DATA	SUBJECTIVE DATA
Broad-Band Classification	
Budget/labor/payroll cost data	Interviews with managers
Benchmarking data	Employee/supervisor surveys
Delegated Classification Authority To Managers	
Organizational mission statements	Interviews with hiring officials
Internal equity/external competitiveness (benchmarking) data	Employee/supervisor surveys
	Focus groups
Delegated Pay Authority To Managers	
Organizational mission statements	Interviews with hiring officials
Internal equity/external competitiveness (benchmarking) data	Focus groups

Table 5. More Efficient Human Resource Management

OBJECTIVE DATA	SUBJECTIVE DATA
Automated Broad-Band Classification System	
Number of steps taken to classify employees and initiate pay action	Interviews with hiring officials
Time it takes to initiate pay action	Employee/supervisor surveys

Table 6. Support for EEO/Diversity goals

OBJECTIVE DATA	SUBJECTIVE DATA
Hiring Interventions	
HRM and EEO records on offers and acceptances	Focus groups
Number of minorities hired	Employee/supervisor interviews
Number of non-minorities hired	
Recruitment payments made to minorities	
Retention payments made to minorities	
Performance appraisal data for minorities	
Recruiting sources used	
Performance Based Pay Increases	
HRM records	Employee/supervisor interviews
Performance appraisal data for minorities	
Budge/labor/payroll data for minorities	
Bonuses	
HRM records	Supervisor/employee survey
Turnover data for minorities	Focus groups
Cost of bonuses for minorities	
Cost of bonuses for non minorities	
Distribution rate of bonuses for minorities	
Distribution rate of bonuses for non minorities	
Performance appraisal data for minorities, linked to bonuses	

Table 6. Support for EEO/Diversity goals (continued)

OBJECTIVE DATA	SUBJECTIVE DATA	
Pay Interventions (Listed Above)		
HRM records	Focus groups	
Salary rates for minorities	Employee/supervisor interviews	
Salary rates for non-minorities		
Salary increase data linked to promotion data		
Entry salary rates for minorities		
Entry salary rates for non minorities		
Performance appraisal data		
Benchmark data		
Retention Interventions (Listed Above)	Retention Interventions (Listed Above)	
Automated history file data/EEO records	Focus groups	
Turnover rates for minorities	Supervisor surveys	
Frequency of retention payments for minorities	Supervisor interviews	
Frequency of retention payments for non minorities		
Performance appraisal data		