

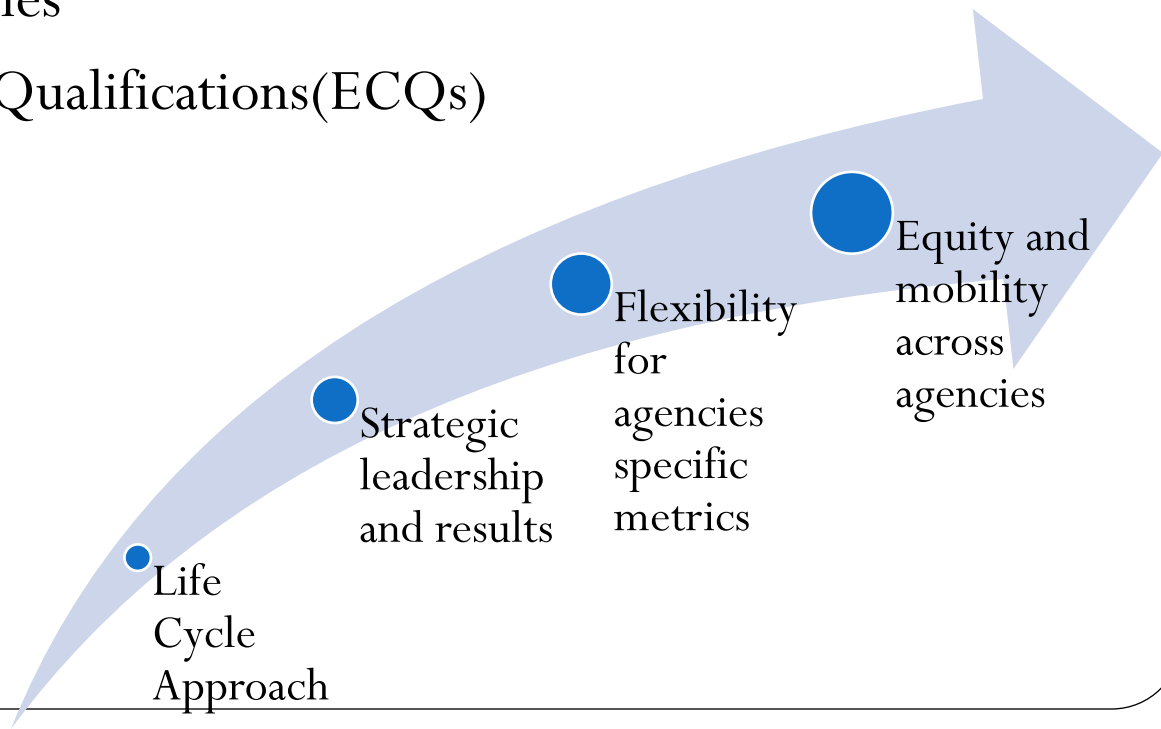


Executive Performance Management System (EPMS) Briefing

Background

The Office of Personnel Management (OPM) created an interagency-designed basic SES performance management appraisal system that would be:

- ✓ Uniform
- ✓ Transferable Across Agencies
- ✓ Based on Executive Core Qualifications (ECQs)



Purpose: New SES Appraisal System

| Guiding Principles | Foundational Benefits to SES |
|----------------------------|---|
| Consistency | Common language and consistent evaluations across agencies |
| Integrity | Government-wide collaboration and agreement |
| Fairness | Equitable evaluation across Government |
| Leadership-Focused | Accountability focused using the Executive Core Qualifications (ECQs) |
| Clarity | Clearer path to full certification |
| Flexibility | Agency customized metrics while maintaining overall consistency |
| Best Demonstrated Practice | Informed by best practices |

Comparison

| Previous DOC System | Key Features of the EPMS |
|--|---|
| 1. Minimum of three critical elements: Leadership/Management, Customer/Client Responsiveness, Business Results | Five critical elements based on the five ECQs, with Government-wide performance requirements + agency and/or bureau performance requirements |
| 2. Business Results (maximum 60%) linked to specific organizational goals and objectives | Results Driven ECQ (minimum 20%, no other critical element weighted higher) linked to specific organizational goals and objectives |
| 3. One critical element focused on leadership competencies (25%) and customer service (15%) | Minimum weighting of 5% for all ECQ) based critical elements (except Results Driven), ensuring accountability for full spectrum of executive competencies |
| 4. 80% of business results outcome measures are “measurable results” | All (100%) performance requirements for Results Driven Critical Element are measurable results |
| 5. Relatively few executives rated “Fully Successful” | Clear rating score ranges that establish mid-level ratings as the norm and top-level ratings as truly exceptional |

Critical Element Weights- ECQ Based



Rating Levels

Five rating levels (1-5), defined by government-wide performance standards that are applied to each of the critical elements

To determine overall summary rating: multiply each critical element score by the weight of that element and then add all element scores together to determine summary score:

475 – 500 = Level 5 (Outstanding)

400 – 474 = Level 4 (Exceeds Fully Successful)

300 – 399 = Level 3 (Fully Successful)

200 – 299 = Level 2 (Minimally Satisfactory)

0 – 199 = Level 1 (Unsatisfactory)

Note: Any Critical Element rated Level 1 = overall performance of Level 1

EPMS Form

SES Performance Management System Executive Performance Agreement



| | | | | | |
|---|---|---|--|---|--|
| Part 1. Consultation. <i>I have reviewed this plan and have been consulted on its development.</i> | | | | | |
| Executive's Name (Last, First, MI): | | | Appraisal Pd. - | | |
| Executive's Signature: | | | Date: | | |
| Title: | | | Organization: | | |
| Rating Official's Name (Last, First, MI): | | | CA <input type="checkbox"/> NC <input type="checkbox"/> LT/LE <input type="checkbox"/> | | |
| Rating Official's Signature: | | | Date: | | |
| Part 2. Progress Review | | | | | |
| Executive's Signature: | | | Date: | | |
| Rating Official's Signature: | | | Date: | | |
| Reviewing Official's Signature (Optional): | | | Date: | | |
| Part 3. Summary Rating | | | | | |
| Initial Summary Rating | <input type="checkbox"/> Level 5 Outstanding | <input type="checkbox"/> Level 4 Exceeds Fully Successful | <input type="checkbox"/> Level 3 Fully Successful | <input type="checkbox"/> Level 2 Minimally Satisfactory | <input type="checkbox"/> Level 1 Unsatisfactory |

Key Stakeholders: Implementation Roles and Responsibilities

Commerce Leadership

Office of Executive Resources

Executive Resources Counterparts

EPMS Executive “Champions”

Bureau HR Liaisons

Training Plan

Phase 1: Train the Trainers – Instructor Led

- Bureau SES Champions
- Executive Resources Counterparts
- HR Liaisons

Phase 2: Train Commerce SES Cadre – Instructor Led or Web-based CLC training

- Required attendance, 100% of Commerce SES

Phase 3: Consultation and Feedback – Performance Plan clinics and one-on-one consultation

- Available to all SES executives

Communications



Implementation Milestones

| Date | Key Milestones |
|----------------------|--|
| March and April 2013 | <ul style="list-style-type: none">•Meet with Counterparts•Complete training slide development |
| May 2013 | <ul style="list-style-type: none">•Meet with Departmental Management Council and Departmental Executive Resources Board to receive input and approval for final implementation plans•Web pages and blog launched to provide information |
| June 2013 | <ul style="list-style-type: none">•Deliver “Train the Trainer” trainings•Letter to all SES from Deputy Secretary regarding new system and upcoming trainings•Launch SES Training in CLC and open for registration |
| July and August 2013 | <ul style="list-style-type: none">•Conduct up to 5 trainings for SES + CLC course |
| September 2013 | <ul style="list-style-type: none">•Clinics and consultation provided for SES by HR counterparts |
| October 2013 | <ul style="list-style-type: none">•New SES plans in place |



For More Information

Contacts:

Denise A. Yaag
(202) 482-3600
dyaag@doc.gov

Jordan Andrews
(202) 482-5815
jandrews@doc.gov

Terri Lucente
(202) 482-1630
tlucente1@doc.gov

Rhea Donfor
(202) 482-1671
rdonfor@doc.gov