
From: Broadcast, DOC
Sent: Friday, March 20, 2020 1:20 PM
To: Broadcast, DOC
Subject: All Hands: New COVID—19 Webpage for Employees
Attachments: Phishing-Alert-COVID-19-03_20_2020.pdf

Commerce Team,

The health and safety of all Department employees remains the top priority of the leadership team. We truly appreciate the work you are doing to stop the spread of COVID-19 as we all continue to serve the American public during this critical time. This email announces a [new COVID-19 Commerce.gov website](#) and provides a warning on COVID-19 scams and phishing attempts.

New Commerce.gov website for COVID-19 Employee Updates

The Department has set up a webpage to consolidate all COVID-19 materials issued by the Department. The webpage is accessible at [commerce.gov/covid19employeeupdates](#) and is prominently linked to on the [Commerce.gov](#) homepage. The Department will continue to provide updates via all-hands broadcast emails in addition to this new website.

[The website](#) features links to:

- 3 official websites featuring COVID-19 updates run by the federal government
- Department-wide broadcast emails related to COVID-19
- Statements from Secretary Ross related to COVID-19

Avoiding COVID-19 Scams and Phishing Attempts

Coinciding with an increase in telework at the Department and around the nation, our IT staff has seen an increase in scams and phishing attempts that reference the ongoing COVID-19 outbreak. We must all continue to be vigilant to protect our networks from malicious actors.

Scam emails will often claim to be from reliable authorities such as the CDC, HHS, WHO and others. These scams are designed to entice recipients into opening emails containing malicious content, such as attachments or links to web content. Opening these documents or links will likely result in the compromise of the device (computer, phone, tablet) with malicious code designed to steal personal and/or financial information.

What You Should Be Looking Out For:

Scammers impersonating organizations such as the CDC, HHS, WHO and others, providing purported tips, safety measures, and/or updates on the outbreak. These scammers are leveraging:

- Emails
- SMS (text) messages
- Phone calls

Attached is an example of one phishing campaign that has been reported in the media. It should be noted that organizations such as the WHO will never ask users to log in to verify safety information, send unsolicited emails, email attachments, request that you visit a website, or solicit donations.

Actual Phishing Scam Sample



Anatomy of a Scam Email

World Health Organization

World Health Organization

Dear Sir,

Go through the attached document on safety measures regarding the spreading of **corona virus**. ← **improper spelling or use of terms**

Click on the button below to download

Safety measures ← **BIG TIP-OFF!**

unprofessional mistakes

Symptoms common symptoms include **fever,coughcshortness** of breath and breathing difficulties.

Regards,

Dr. Stella Chungong

Specialist **wuhan-virus-advisory** ← **Unusual terms and formatting**

The image shows a screenshot of a phishing email from the World Health Organization. The email contains several red annotations pointing to suspicious elements: 'corona virus' is boxed and labeled 'improper spelling or use of terms'; a blue button labeled 'Safety measures' is boxed and labeled 'BIG TIP-OFF!'; the text 'fever,coughcshortness' is boxed and labeled 'unprofessional mistakes'; and the text 'wuhan-virus-advisory' is boxed and labeled 'Unusual terms and formatting'. The email also includes a logo for the World Health Organization and a signature from Dr. Stella Chungong.

Another email being circulated delivers an attachment titled, “President discusses budget savings due to coronavirus with Finance Minister.rtf.” The attachment, which contains malicious code, runs silently without the user’s knowledge or permission giving the attacker control over the infected system and its content.

How To Stay Healthy Virtually:

1. Do NOT open any links or attachments from unknown or suspicious senders who claim to be providing you with purported tips, safety measures, and/or updates on the COVID-19 pandemic.
2. Report suspected phishing emails to the applicable Bureau Security Operations Center or to the Enterprise Security Operations Center (ESOC), which can be reached at ESOC@doc.gov or at 202-482-4000.