

Executive Summary

The growing importance of data in the economy is hard to dispute. But what does this mean for workers and jobs? A lot, as it turns out: higher paying (over \$40/hour), faster growing jobs.

In this report we identify occupations where data analysis and processing are central to the work performed and measure the size of employment and earnings in these occupations, as well as in the industries that have the highest concentration of these data occupations.

Key findings of the report include:

- Employment where data is central to the job was about 10.3 million in 2013 (of which 1.6 million were government workers), or about 7.8 percent of all employment. *However, including occupations where working with data is at least an important part of the job dramatically increases that number: to 74.3 million jobs, or over half of the workforce.*
- Hourly wages for private-sector workers in data occupations, which are concentrated in the broad categories of business and computer/mathematical occupations, averaged \$40.30 in 2013, about 68 percent higher for all occupations.
- For these top data occupations, two-thirds or more of the workers have at least a college degree; in comparison about one-third of workers across all occupations have a bachelor's degree or higher.
- Private sector industries with the highest concentration of data occupations added 1.8 million jobs over the last decade, representing about 31 percent of total private job growth which was four times faster than in private industries overall.
- Data intensive industries are located in many states, but the highest concentrations are in Washington, D.C.; Virginia; Massachusetts; Maryland; and Connecticut.

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ESA Issue Brief #01-15

March 12, 2015



Introduction

The growing importance of data in the economy is hard to dispute. A report by the McKinsey Global Institute estimates that, in 2010, businesses and consumers stored more than 13 exabytes of new data. To put this in perspective, one exabyte of data equals more than 4,000 times the amount of information in the U.S. Library of Congress.¹ Investment in information processing equipment and software totaled roughly \$600 billion in 2013, about 3.8 percent of total real gross domestic product (GDP), a full percentage point higher than a decade earlier. Government data is crucial to the economy. A recent Economic and Statistics Administration report (ESA) report on the <u>value of government data</u> highlights its importance, including the vital role in supporting private industries that generate billions of dollars annually.²

However, measuring the importance of data and its effect on employment and the economy is not straightforward. There is no consensus as to what constitutes a "data job" or a "data industry." Indeed, even the term "data" is somewhat amorphous, used variously to mean discrete facts or, more generally, a body of information. There is even debate about whether the term itself is singular or plural. Despite these uncertainties, we define "data occupations" by focusing on jobs where the use of data is "very important" as identified by O*Net, a comprehensive system of job descriptions developed with the support of the U.S. Department of Labor. Using this definition, we also identify data-intensive industries and provide estimates of private-sector employment and earnings for these occupations and industries. Although the focus of the report is on employment in data occupations in the private sector, we also briefly discuss the importance of data occupations in the public sector.

Data Jobs across the Economy

In today's workplace, a wide range of occupations use information and information technology to some extent, and therefore an expansive definition of "data jobs" or "data occupations" could include a large share of the total workforce. However, we attempt to avoid an overly broad definition by identifying occupations for which processing or analyzing data using fairly sophisticated computer technology is an important part of job performance.³

¹ McKinsey Global Institute, *Big Data: The Next Frontier for Innovation, Competition and Productivity*, May 2011. ²Department of Commerce, Economics and Statistics Administration, Office of the Chief Economist. *Fostering Innovation, Creating Jobs, Driving Better Decisions: The Value of Government Data*, July 2014

³ A more narrow definition of data jobs might focus on "data and database administration" occupations, such as those highlighted in a recent report on technology professionals (see Robert Half Technology, 2015 Salary Guide for Technology Professionals, 2014). That report identifies "data and database administration" occupations in high demand, including big data engineers, database managers, database developers, database administrators, data analysts, data architects, data modelers, data warehouse managers, data warehouse analysts, business intelligence analysts, electronic data interchange specialists, and portal administrators. Such occupations largely fall under the broad category of "computer occupations," including computer and software programmers and developers, computer networks and database administrators, and computer support specialists. According to the Occupational and Employment Statistics (OES) published by the Bureau of Labor Statistics, these "computer

O*Net identifies, defines, describes, and classifies over 950 occupations according to worker and job attributes: abilities, interests, knowledge, skills, work activities, work context, and work values. The O*Net data is based primarily on surveys of occupational incumbents and is augmented by data from occupational analysts.

The O*Net database ranks the importance of 41 work activities on a scale of 1-100. These work activities are grouped in the following general categories: information input, mental processes, work output, and interacting with others. Of particular relevance for this report are the following three detailed work activities:

- Analyzing data or information: identifying the underlying principles, reasons, or facts of information by breaking down information or data into separate parts.
- Processing information: compiling, coding, categorizing, calculating, tabulating, auditing, or verifying information or data.

• Interacting with computers: using computers and computer systems (including hardware and software) to program, write software, set up functions, enter data, or process information.

We classify data occupations as those for which the average importance score for the three selected work activities is 80 or above.⁴ Based on these criteria, there are 91 data occupations,⁵ which are listed in Appendix 1. Based on this relatively conservative specification, employment in data occupations, private and public, was 10.3 million in 2013, about 7.8 percent of all employment.⁶

Many occupations might entail processing or analyzing data, but in the bulk of the discussion in this report we do not classify them as data occupations unless such activities are considered "very important" to the job. Chart 1 shows the breakdown of all jobs by various ranges of data importance score and highlights that there are many jobs for which data is important to some degree. For example, an alternative approach to identifying data occupations might include

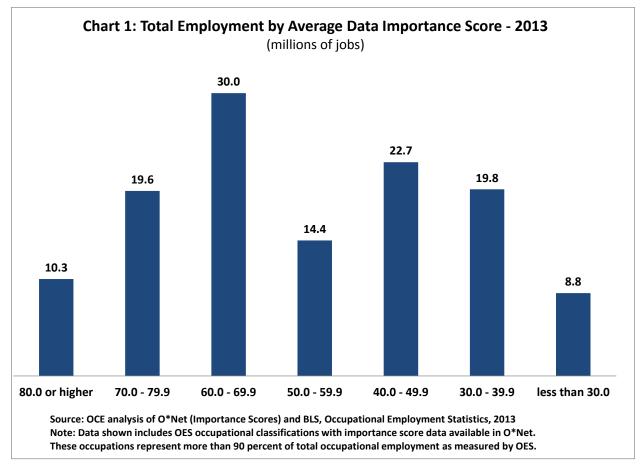
occupations" represented 3.2 million private sector jobs in 2013. This amounts to 2.8 percent of the private workforce in 2013.

⁴ The O*Net questionnaire asks respondents to rate the importance of an activity on a scale of 1 to 5, where 1 is "not important," 2 is "somewhat important," 3 is "important," 4 is "very important," and 5 is "extremely important." O*Net converts this scale to a standardized score that ranges between 0 and 100, which is averaged across respondents for each occupation. The standardized score is the ratio of the difference between the actual score and the lowest possible score to the largest possible difference. For example, a score of 3 is standardized to [3-1]/[5-1] = 50. Thus, an average score of 80 indicates that the average importance score of the three selected activities was 4.2, or "very important" to the performance of the job. For a sample questionnaire, see https://onet.rti.org/pdf/GeneralizedWorkActivities.pdf

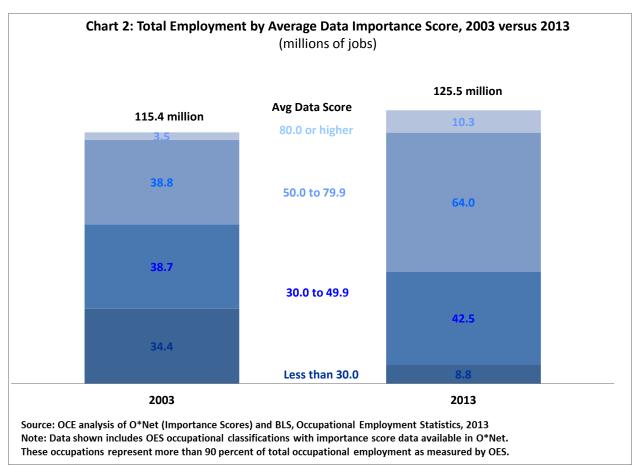
⁵ This list includes only occupations for which occupational data are available from the Bureau of Labor Statistics Occupational Employment Statistics (OES) program. For example, several "emerging occupations" included as data occupations in the O*Net data are excluded from this analysis because there is no employment or earnings data for these occupations.

⁶ Throughout this report, estimates for earnings and employment for specific occupations or groups of occupations are based on data from the Bureau of Labor Statistics, Occupational Employment Statistics (OES) program. While the data occupations mentioned here include public employment, much of our subsequent focus is on the private sector; these estimates exclude government employees, employees in government-owned schools and hospitals, and postal service workers.

occupations for which the selected work activities are deemed at least "important." Under this more liberal approach, occupations with an average importance score of at least 50 would be classified as data occupations. This definition would incorporate an additional 64 million jobs. In other words, data is "important" to over half of all jobs (59.0 percent).



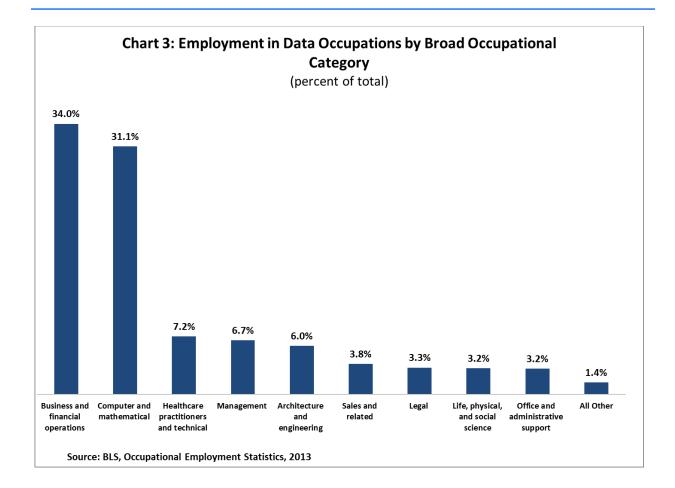
Using the O*Net data, it is also possible to look at how employment in occupations where data is "very important" or "important" has changed over time. Chart 2 shows a breakdown of employment by average data score for 2003 and 2013. As can be seen, the amount of employment in occupations where data is "very important" (i.e. the average data score is 80 or greater) has increased from 3.5 million to 10.3 million, largely driven by the fact that the number of occupations where data is "very important" grew over that time from 19 occupations to 91 occupations. Using the broader definition described above, the amount of employment in occupations where the average data score is at least 50 has increased from 42.2 million to 74.3 million.



For the remainder of this report, we focus on our more conservative definition of data occupations. In addition, in most of the discussion that follows, we limit our attention to private sector employment. At the end of our report, we turn our attention to employment in federal, state and local government sectors.

Of the 10.3 million jobs in data occupations, 8.6 million are in the private sector. Chart 3 shows the breakdown of these 8.6 million private sector data jobs by broad occupational categories.⁷ Nearly two-thirds of employment in data occupations is in the broad categories of business/financial occupations and computer/mathematical occupations (34 percent and 31 percent, respectively). Within the business/financial category, the largest occupation is accountants and auditors, followed by management analysts and market research analysts; for the computer/mathematical occupations, the largest sub-categories are software application developers, computer user support specialists and computer systems analysts.

⁷ For a more detailed picture of the tasks involved in some of these data occupations, see Appendix 2. Additional occupational descriptions are available at <u>http://www.onetonline.org/find/</u>.



Workers in data occupations generally enjoy high earnings. Across all data occupations, the average hourly wage was \$40.30 in 2013.⁸ By comparison, among all workers in private industries, wages averaged \$23.96 in 2013.⁹ *In other words, on average, wages were 68 percent higher for workers in data occupations than for all private workers.* Chart 4 shows additional detail on wages for data occupations focusing on the 20 data occupations with the highest levels of employment. These top 20 occupations, which represent about 77 percent of total employment in data occupations, have an average hourly wage of \$40.84.¹⁰ Only two of these top 20 data occupations, data entry keyers and laboratory technicians, have average earnings that are lower than the average for the economy as a whole. The rest have earnings that are near or well above the average earnings for all occupations. Average wages for data occupations range from \$14.08 for data entry keyers to \$90.48 for chief executives.

⁸ Based on occupations for which OES wage and employment data are available.

⁹ Bureau of Labor Statistics, Current Employment Statistics, average hourly earnings for all employees in all private nonfarm industries, 2013.

¹⁰ Excluding chief executives, which represent about 3% of employment in the top 20 data occupations, the average hourly wage of workers in data occupations is \$39.20.

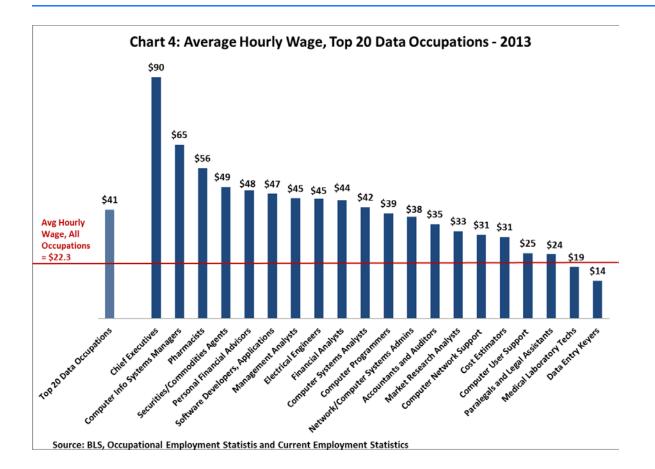


Chart 5 shows the educational attainment of workers employed in these top data occupations, as well as for workers in all occupations. About one-third of workers across all occupations have a bachelor's degree or higher; in comparison, for these top data occupations, two-thirds or more of the workers have at least a college degree. Only data entry keyers and cost estimators have a share of workers with at least a college degree that is lower than the share across all occupations.¹¹

¹¹ The higher wages and higher educational attainment for data jobs in Chart 4 are likely related. That is, given that workers with higher educational attainment levels tend to be paid more, it would be expected that workers in data occupations, given their higher average level of educational attainment, would have higher average wages relative to other occupations.

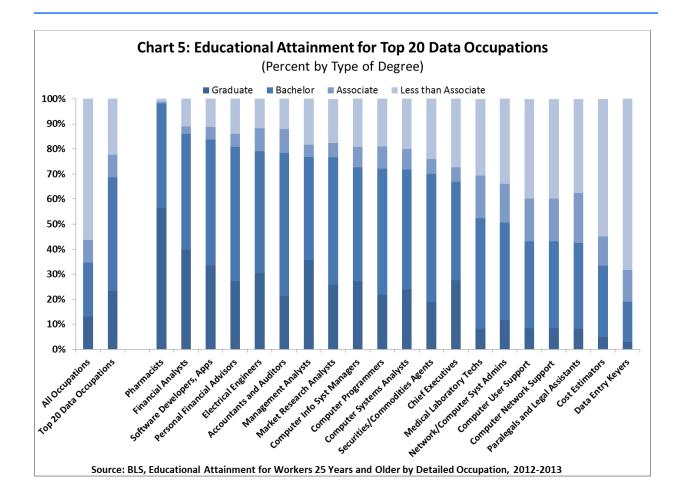
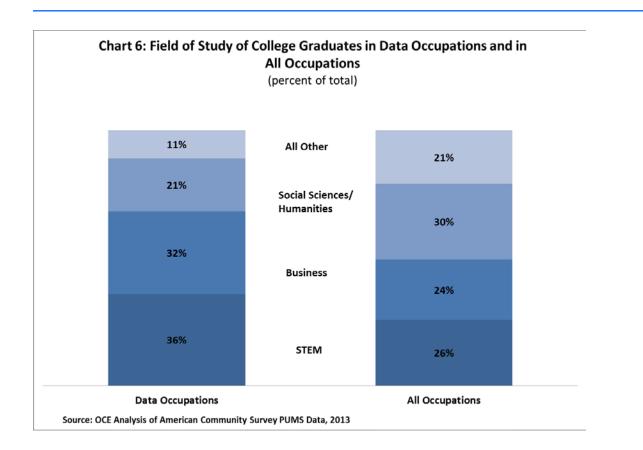


Chart 6 shows the major field of study for private sector workers in data occupations who earned a college degree.¹² Perhaps not surprisingly, workers in data occupations were most likely to have majored in a science, technology, engineering and math (STEM) field; roughly 36 percent of workers in data occupations with a college degree had a STEM major. This is in comparison to the workforce, as a whole, where only about a quarter of those who graduated college majored in a STEM field. In addition, a large percentage of workers in data occupations (32 percent) studied a business-related field (as compared to 24 percent for the workforce as a whole) while more than 20 percent of these workers had a college major in the social sciences or humanities.

¹² This analysis uses American Community Survey data for persons employed by private for-profit organizations or private non-profit organizations or self-employed in their own incorporated business. It excludes the unemployed, government employees, persons self-employed in an unincorporated business, and those working without pay in a family business.



Jobs in Data-Intensive Industries

Another way to measure the importance of data in the economy is to focus on industries that are data-intensive. However, efforts to estimate the economic importance of data-intensive sectors have encountered challenges in clearly identifying such sectors as distinct from the rest of the economy.¹³ For this report, we identify private sector data-intensive industries as those in which employment in data occupations represent at least 25 percent of the industry's total private employment. Table 1 lists these industries in order of size (total employment).

¹³ See, for example, Deighton, John and Peter A. Johnson, 2013. *The Value of Data: Consequences for Insight, Innovation & Efficiency in the U.S. Economy*. Direct Marketing Association, Data-Driven Marketing Institute, 2013. See also Oxera Consulting, Ltd. *What is the Economic Impact of Geo Services*? 2013.

Industry	Total Employment (thousands of jobs)
Management of Companies and Enterprises	2,092
Computer Systems Design and Related Services	1,698
Insurance Carriers	1,436
Management, Scientific, and Technical Consulting Services	1,177
Accounting, Tax Preparation, Bookkeeping, and Payroll Services	930
Securities, Commodity Contracts, and Other Financial Investments	864
Scientific Research and Development Services	636
Software Publishers	297
Data Processing, Hosting, and Related Services	268
Medical and Diagnostic Laboratories	241
Oil and Gas Extraction	198
Other Information Services**	194
Computer and Peripheral Equipment Manufacturing	159
Monetary Authorities-Central Bank	18

Table 1: Total Employment in Data-Intensive Industries*

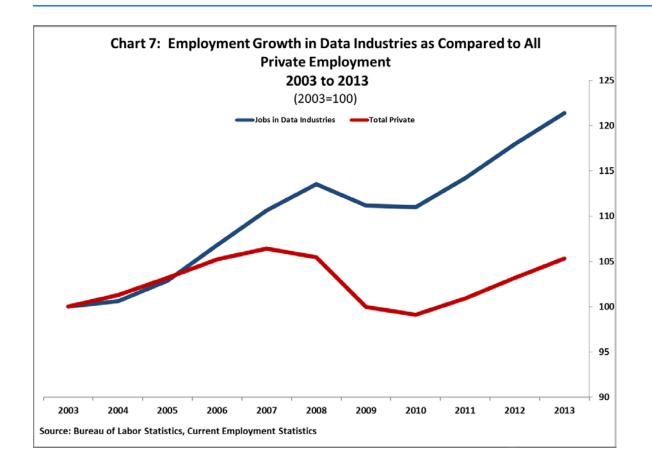
*Data-Intensive Industries are defined as those in which at least 25 percent of employment is in data occupations

**"Other information services" includes information services except data processing, hosting and related services, telecommunications, broadcasting, motion picture and sound recording, publishing. It includes internet publishing, internet broadcasting, and web search portals

Source: BLS, Current Employment Statistics, 2013

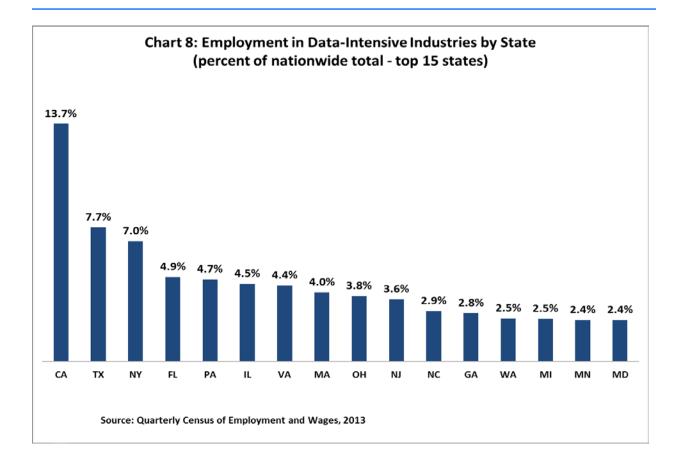
Chart 7 compares the aggregate employment growth of these industries to the employment growth of all private industries. Between 2003 and 2013, employment in these data industries grew by 1.8 million jobs, or about 21 percent, compared to employment growth of about 5 percent overall. These industries also tended to fare better than the overall economy during the economic recovery; employment in data industries grew by 9.4 percent between 2010 and 2013, compared to 6.2 percent for the overall economy.¹⁴

¹⁴ As an alternative specification, we use a lower threshold of data occupation concentration (10 percent) to attempt to identify more broadly data-intensive industries. This alternative approach would include an additional 16.5 million workers, so that data-intensive industries would constitute almost one-quarter of total employment. The results for the lower threshold illustrate that data occupations are common across a wide range of industries and support a significant share of total employment.



Where are the Jobs in Data-Intensive Industries Located?

Employment in private sector data-intensive industries is relatively geographically concentrated, with ten states accounting for 58.3 percent of overall employment in these industries (see Chart 8). California, on its own, accounted for 13.7 percent of employment in these industries. The next largest concentration of employment in data-intensive industries was found in Texas (7.7 percent of total employment in these industries) and New York (7.0 percent).



Another way to look at the question of the geographic concentration of workers in dataintensive industries is to measure the "location quotient" for these workers in each state. The location quotient compares the percentage of all workers in a state who are in data industries to the national average. A location quotient greater than 1 implies that the percentage of employment in data-intensive industries in a given state is higher than the national average.

Using this measure, employment in the District of Columbia has the highest concentration of employment in private sector data-intensive industries relative to the nation; its location quotient is 1.70, indicating that the share of its workforce in data-intensive industries is over one and a half times as large as the national average. Virginia and Maryland, with location quotients of 1.68 and 1.32, respectively, are in the top five states for data industry concentration, suggesting that jobs that support the federal government may be playing a role in this specialization in data industries. Massachusetts (1.57) and Connecticut (1.29) are the other two states in the top five in terms of the degree of specialization in data-intensive industries. Colorado and New Jersey also have relatively high degrees of specialization in data-intensive industries, with location quotients of 1.28 and 1.25, respectively, followed by California (1.18), Minnesota (1.17), Washington (1.15) and Delaware (1.11). (See Figure 1.)

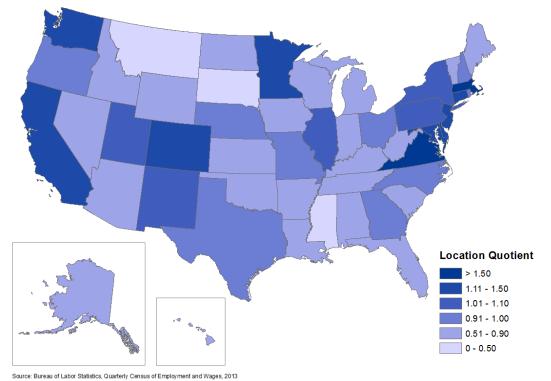


Figure 1. State Location Quotients for Data Industries, 2013

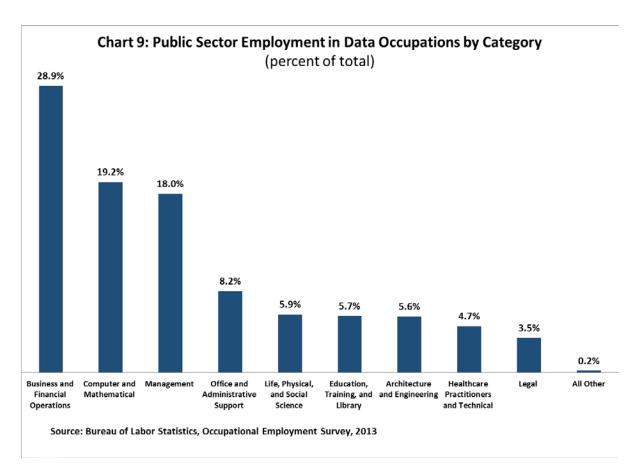
Data Occupation Employment in the Government

The discussion above has been limited to data occupation employment in privately-owned firms. However, there is also significant employment in data occupations in the federal, state and local government sector.¹⁵ Using the same definition of data occupations (i.e. those for which the average importance score for analyzing and processing information using computers is at least 80), we find that roughly 1.6 million government workers were employed in these fields, accounting for approximately 7.4 percent of total employment in the government sector.

Chart 9, which is the government sector version of Chart 1, shows the distribution of these 1.6 million workers across broad occupational categories. As in the private sector, the largest numbers of workers in data occupations are employed in the areas of business and finance operations (the bulk of which are accountants/auditors or management analysts) and computers and mathematics (where the largest employment is in the occupations of computer user support specialists, computer systems analysts and network/computer systems administrators). However, whereas in the private sector these two categories accounted for

¹⁵In this section, we include workers in the government sector who either work directly for a government agency, as well as those who work for a publicly-owned educational institution or a publicly-owned healthcare facility.

nearly two-thirds of data occupation employment, in the government sector less than half of total data occupation employment is in these areas. Employment in data occupations in the areas of management (primarily education administration) and in office support (largely police and fire dispatchers) make up a larger portion of the total in the government sector than they do in the private sector; these two areas account for more than a quarter of the government sector.



Conclusion

This report suggests that the growing importance of data has had a measurable effect on the economy and jobs. We define data occupations as those for which analyzing and processing data using sophisticated computer technology is very important. We employ data from a comprehensive occupational classification system to identify the occupations that fall under this definition, and we measure the employment, earnings, education, and industry concentrations of these occupations.

We find that, in the private sector, data occupations employ 8.6 million workers, although a more liberal definition of data occupations would include over half of all private sector employment. These workers are concentrated in the fields of business and computers but are otherwise dispersed throughout many fields. Private sector workers in data occupations tend to be paid relatively well and have relatively high levels of education. Furthermore, private

sector employment in data-intensive industries has outpaced overall private employment over the past decade, and workers in these data-intensive industries (including those workers not in data occupations) enjoy relatively high earnings. States with the highest concentrations of employment in data-intensive industries are located along the East Coast.

We also analyze employment in the government sector and find that roughly 1.6 million government workers are employed in data occupations. As with the private sector, the bulk of these workers are in business and computer fields; however, a higher percentage of government workers in data occupations are found in management and in office/administrative support fields as compared to the private sector.

Notwithstanding the challenges of defining and measuring data occupations and data-intensive industries, these findings provide evidence that data is an important economic asset, supporting good jobs and economic growth for the nation.

Appendix 1: List of Data Occupations, by Importance of the Use of Data

SOC Code	Occupation	Average Importance Score
19-2011	Astronomers	96
15-2011	Actuaries	94
15-2041	Statisticians	94
13-2051	Financial Analysts	93
15-2091	Mathematical Technicians	93
19-1041	Epidemiologists	93
13-1161	Market Research Analysts and Marketing Specialists	91
25-1051	Atmospheric, Earth, Marine, and Space Sciences Teachers, Postsecondary	91
25-1054	Physics Teachers, Postsecondary	91
15-2031	Operations Research Analysts	90
19-1013	Soil and Plant Scientists	90
43-9111	Statistical Assistants	90
19-3011	Economists	90
19-1021	Biochemists and Biophysicists	89
25-1082	Library Science Teachers, Postsecondary	89
19-3091	Anthropologists and Archeologists	89
19-2021	Atmospheric and Space Scientists	89
19-3092	Geographers	89
15-1141	Database Administrators	89
19-2042	Geoscientists, Except Hydrologists and Geographers	89
19-3041	Sociologists	89
25-1043	Forestry and Conservation Science Teachers, Postsecondary	89
17-1022	Surveyors	88
19-3022	Survey Researchers	88
25-1041	Agricultural Sciences Teachers, Postsecondary	88
13-1051	Cost Estimators	87
17-2081	Environmental Engineers	87
15-1132	Software Developers, Applications	86
17-2031	Biomedical Engineers	86
19-2031	Chemists	86
13-2031	Budget Analysts	85
19-2012	Physicists	85
23-2093	Title Examiners, Abstractors, and Searchers	85
25-1064	Geography Teachers, Postsecondary	85
25-1065	Political Science Teachers, Postsecondary	85
15-1122	Information Security Analysts	85
17-2061	Computer Hardware Engineers	85
43-9021	Data Entry Keyers	85

15-2021	Mathematicians	85
19-1011	Animal Scientists	85
13-2052	Personal Financial Advisors	84
19-1022	Microbiologists	84
13-2011	Accountants and Auditors	84
17-2161	Nuclear Engineers	84
19-1042	Medical Scientists, Except Epidemiologists	84
19-3094	Political Scientists	84
15-1121	Computer Systems Analysts	84
23-1021	Administrative Law Judges, Adjudicators, and Hearing Officers	84
15-1111	Computer and Information Research Scientists	83
25-1081	Education Teachers, Postsecondary	83
41-3031	Securities, Commodities, and Financial Services Sales Agents	83
13-2061	Financial Examiners	83
19-2032	Materials Scientists	83
11-3111	Compensation and Benefits Managers	83
15-1142	Network and Computer Systems Administrators	83
29-1051	Pharmacists	83
15-1134	Web Developers	82
17-2171	Petroleum Engineers	82
17-3022	Civil Engineering Technicians	82
13-2021	Appraisers and Assessors of Real Estate	82
13-1111	Management Analysts	82
17-2041	Chemical Engineers	82
13-2053	Insurance Underwriters	82
17-2011	Aerospace Engineers	82
29-2012	Medical and Clinical Laboratory Technicians	82
43-9011	Computer Operators	82
43-9031	Desktop Publishers	82
11-9032	Education Administrators, Elementary and Secondary School	81
11-9121	Natural Sciences Managers	81
13-1141	Compensation, Benefits, and Job Analysis Specialists	81
15-1131	Computer Programmers	81
17-2151	Mining and Geological Engineers, Including Mining Safety Engineers	81
13-2081	Tax Examiners and Collectors, and Revenue Agents	81
17-2021	Agricultural Engineers	81
23-2011	Paralegals and Legal Assistants	81
29-1071	Physician Assistants	81
29-2011	Medical and Clinical Laboratory Technologists	81
15-1151	Computer User Support Specialists	81
17-1021	Cartographers and Photogrammetrists	81
25-1113	Social Work Teachers, Postsecondary	81
11-3021	Computer and Information Systems Managers	80

13-1081	Logisticians	80
19-2043	Hydrologists	80
27-1014	Multimedia Artists and Animators	80
53-2011	Airline Pilots, Copilots, and Flight Engineers	80
11-1011	Chief Executives	80
13-2082	Tax Preparers	80
15-1152	Computer Network Support Specialists	80
17-2071	Electrical Engineers	80
27-3042	Technical Writers	80
43-5031	Police, Fire, and Ambulance Dispatchers	80

Appendix 2: Detailed Descriptions of Some Data Occupations

 Data Occupation: Astronomer Study celestial phenomena, using a variety of ground- based and space-borne telescopes and scientific instruments. Analyze research data to determine its significance, using computers. Develop theories based on personal observations or on observations and theories of other astronomers. Collaborate with other astronomers to carry out research projects. Present research findings at scientific conferences and in papers written for scientific journals. Raise funds for scientific research. Measure radio, infrared, gamma, and x-ray emissions from extraterrestrial sources. Develop instrumentation and software for astronomical observation and analysis. Review scientific proposals and research papers. 	 Data Occupation: Cost Estimator Consult with clients, vendors, personnel in other departments or construction foremen to discuss and formulate estimates and resolve issues. Analyze blueprints and other documentation to prepare time, cost, materials, and labor estimates. Prepare estimates for use in selecting vendors or subcontractors. Confer with engineers, architects, owners, contractors and subcontractors on changes and adjustments to cost estimates. Prepare estimates used by management for purposes such as planning, organizing, and scheduling work. Prepare cost and expenditure statements and other necessary documentation at regular intervals for the duration of the project. Assess cost effectiveness of products, projects or services, tracking actual costs relative to bids as the project develops. Set up cost monitoring and reporting systems and procedures. Conduct special studies to develop and establish standard hour and related cost data or to effect cost reduction. Review material and labor requirements to decide whether it is more cost-effective to produce or purchase components.
Source: http://www.onetonline.org/link/summary/19-2011.00	Source: http://www.onetonline.org/link/summarv/13-1051.00

Data Occupation: Personal Financial Advisor

•Interview clients to determine their current income, expenses, insurance coverage, tax status, financial objectives, risk tolerance, or other information needed to develop a financial plan.

•Answer clients' questions about the purposes and details of financial plans and strategies.

•Recommend to clients strategies in cash management, insurance coverage, investment planning, or other areas to help them achieve their financial goals.

- •Analyze financial information obtained from clients to determine strategies for meeting clients' financial objectives.
- •Implement financial planning recommendations or refer clients to someone who can assist them with plan implementation.
- •Review clients' accounts and plans regularly to determine whether life changes, economic changes,
- environmental concerns, or financial performance indicate a need for plan reassessment.
- •Manage client portfolios, keeping client plans up-to-date.
- •Contact clients periodically to determine any changes in their financial status.

• Prepare or interpret for clients information such as investment performance reports, financial document summaries, or income projections.

•Recruit and maintain client bases.

Source: http://www.onetonline.org/link/summary/13-2052.00

Acknowledgements

The authors would like to thank our colleagues from the Economics and Statistics Administration for their contributions to this report, especially:

Mark Doms, Under Secretary for Economic Affairs Sue Helper, Chief Economist Austin Durrer, Chief of Staff Burton Reist, Director of External Affairs David Langdon, Senior Economist and Policy Advisor Jane Callen, Editor Ryan Noonan, Economist Adji-Fatou Diagne, Pathways Intern Claire Monteiro, Pathways Intern

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